

What to do if you are worried a child is being abused or neglected

Member of staff has concerns about a child's welfare

Be alert to signs of abuse and question unusual behaviours

Where a young person discloses abuse or neglect

- Listen; take their allegation seriously; reassure that you will take action to keep them safe.
- Inform them what you are going to do next.
- Do not promise confidentiality.
- Do not question further or approach/inform the alleged abuser.

Discuss concerns with Designated Safeguarding Lead (DSL) - Mark Burton: 01793 719500; ext 209; m: 07506485781 / Alison Turrell - Deputy Safeguarding Lead: 01373 462618; m: 07823 531429

- The DSL will consider further actions required, including consultation with Children's Social Care. Concerns and discussion, decisions and reasons for decision should be recorded in writing using black ink.
- In exceptional circumstances or in the absence of a safeguarding lead or members of the safeguarding team the individual may contact social care directly.

Still have concerns: refer to Social Care

Children's Social Care – Swindon

Social Care/Family Contact Point: 01793 466903
Multi-agency Safeguarding Hub (MASH): 01793 466903

Emergency (Out-of-Hours) Duty Service (EDS): 01793 436699

E-mail: fcp@swindon.gov.uk

Child Abuse Investigation Team (Police): 101

Children's Social Care – Frome

Children's Social Care: 0300 123 2224

Emergency (Out-of-Hours) Duty Team (EDT): 0300 123 2327

childrens@somerset.gov.uk

Child Abuse Investigation Team (Police): 101

No longer has safeguarding concerns

Additional / unmet needs

Consult with family and relevant agencies and undertake a Common Assessment (Early Help CAF) and Team around the Child Meeting.

Safeguarding Team:

Mark Burton - Designated Safeguarding Lead (Frome/Swindon): 01793 719500; ext 209; m: 07506485781

Alison Turrell – Deputy Head of Care & Safeguarding (Frome/Swindon): 01373 462618; m: 07823 531429

Carly Brown - Head of Care & Safeguarding (Frome/Swindon): 01373 474014; m: 07747 757857

Martin Bentham – Principal (Swindon): 01793 719500; ext 203; m: 07747725466

Kate Mottram - Safeguarding Champion (Swindon): 01793 613406

Chantelle Morgan-Thomas - Senior Team Leader & Safeguarding Officer (Frome): 01225 760916; m: 07901 007227